

Codice questionario: CAMPO_1

Dear Sir / Madam,

Your family has been included by Istat – National Institute of Statistics – in the 2024 Permanent Census of the Population and the Housing that collects information on the main characteristics of the population in the area. Every year, Istat randomly extracts a list of families residing as at 1 January 2024 in a sample of Municipalities.

The survey is run from **7 October to 23 December 2024** and envisages answering a questionnaire.

Replying to the questionnaire is an obligation for the families involved and penalties are applicable in the instances referred to in the paragraph headed "Obligation to reply and penalties" on the following page.

HOW TO ANSWER THE QUESTIONNAIRE

From **7 OCTOBER to 9 DECEMBER** you can connect to <https://raccoltadati.istat.it/questionario> and enter the login credentials contained in the box on the side or use the SPID (Public Digital Identity System) or CIE (Electronic Identity Card) of the recipient of this letter.

From **12 November to 23 December**, if you have not filled in the questionnaire online, you will be contacted by an operator from your Municipality for an interview over the phone or face-to-face.

Throughout the survey period, you may approach the Municipal Survey Centres (CCR), where you can use a pc with Internet access to fill in the questionnaire independently or through an interview conducted by a municipal operator.

LOGIN CREDENTIALS

USER CODE (recipient's tax code):

XXX XXX XXXXX XXXXX

PIN:

XXXXXXXXXXXXXXXXXX



All the information collected is necessary for the production of official statistics for the benefit of the country and is processed in full compliance with laws on personal data protection. Your family's participation is essential.

Thanks for the collaboration.

The President

HOW TO GET HELP

Contact the toll-free number **800.188.802**. The service operates every day (Saturday and Sunday included) from October 1st to 23 December, from 9:00 am to 9.00 pm

Write to the email address **censimento.lista@istat.it**

Approach one of the Municipal Survey Centres set up at the Municipality. Contact details are available at **<https://www.istat.it/it/censimenti/popolazione-e-abitazioni>**

